

Terms of Service

Effective Date: 01-04-2025

These Terms of Service ("Terms") govern your use of our website www.shivaaycreations.in and all associated services offered by **Shivaay Creations** ("Company," "we," "us," or "our"). By accessing or using the site and our services, you agree to be bound by these Terms.

If you do not agree with these Terms, please do not use our website or services.

1. Use of Our Website

You agree to use the website for lawful purposes only and in a manner that does not violate any applicable local, national, or international laws.

You agree not to:

- Attempt to interfere with the website's security features
- Attempt to gain unauthorized access to our systems
- Use any automated means to access content
- Transmit any harmful code, viruses, or malware

2. Services Overview

Shivaay Creations offers services including but not limited to:

- IoT SIMs and IoT Solutions
- Bulk SMS, Voice, Email, and WhatsApp Solutions
- PRI, SIP Trunk, and Business Broadband
- Microsoft 365, SD-WAN, Document Management
- Zoom Conferencing and Enterprise Connectivity
- Rural Road Show Management Services

All services are offered subject to availability, service level agreements (SLAs), and customer agreements.

3. Intellectual Property

All content on this website, including logos, text, graphics, software, and services, is the property of Shivaay Creations or its licensors and is protected under applicable intellectual property laws.

You may not reproduce, copy, distribute, or create derivative works from our content without express written permission.

4. Third-Party Links

Our website may contain links to third-party sites and services. We are not responsible for the content, policies, or practices of these third parties.

5. Limitation of Liability

To the maximum extent permitted by law, Shivaay Creations shall not be liable for any indirect, incidental, consequential, or punitive damages arising out of your access to or use of the site or our services.

6. Indemnification

You agree to indemnify, defend, and hold harmless Shivaay Creations and its employees, agents, and affiliates from and against any claims, liabilities, damages, losses, and expenses arising from your use of the website or services or your violation of these Terms.

7. Termination

We reserve the right to suspend or terminate access to our website or services at our sole discretion, without prior notice, for any conduct that we believe violates these Terms or is otherwise harmful to our interests.

8. Governing Law and Jurisdiction

These Terms shall be governed by and construed in accordance with the laws of India. Any disputes shall be subject to the exclusive jurisdiction of the courts located in Bhopal, Madhya Pradesh.

9. Changes to These Terms

We may modify these Terms at any time. Your continued use of the site or services after such changes signifies your acceptance of the revised Terms.

10. Contact Us

If you have any questions about these Terms, please contact:

Shivaay Creations

Email: contact@shivaaycreations.in

Phone: 9713099220 / 9713199220

Address: B1 / 603, Paras Hermitage, Near Ashima Mall, Hoshangabad Road, Bhopal 462026

Disclaimer

The information provided on www.shivaaycreations.in is for general informational purposes only. While we strive to keep the information accurate and up to date, we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability with respect to the website or the information, products, or services contained on the website for any purpose.

Any reliance you place on such information is strictly at your own risk.

In no event shall **Shivaay Creations** be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of or in connection with the use of this website.

Through this website, you may be able to link to other websites which are not under the control of Shivaay Creations. We have no control over the nature, content, and availability of those sites.